

MCR GROUP INTEGRATED MANAGEMENT SYSTEM POLICY



SCOPE

This Integrated Management Policy applies to all operations, employees, customers, stakeholders, and third parties associated with MCR Group and its subsidiary companies, including SAR Group, W39 Services, and Greenscene. The policy covers our commitment to maintaining high standards in quality, safety, health, welfare, and environmental management. It outlines our dedication to complying with all relevant legislation, reducing our environmental impact, preventing pollution, and continuously improving our management practices. The scope includes the implementation of best industry standards, fostering strong supplier relationships, enhancing customer satisfaction, and promoting a safe and healthy working environment. This policy is communicated internally and externally and reviewed annually to ensure its relevance and effectiveness.

DOCUMENT REVISION CONTROL AND APPROVAL

REV.	DATE	DESCRIPTION OF CHANGES	APPROVED BY
00	30/07/2021	Original Issue	Kealan Turley
01	07/01/2022	Annual Review – No changes	Kealan Turley
02	11/01/2023	Annual Review – No changes	Kealan Turley
03	05/01/2024	Full review of the policy for 2024 requirements.	Kealan Turley
04	16/05/2024	Change of template to comply with QMS.	Kealan Turley
05	08/01/2025	Annual Review – No changes	Kealan Turley

INTEGRATED MANAGEMENT POLICY

The MCR Group is fully dedicated to satisfying our customers' requirements through excellence in its services.

The company is committed to improving the Quality, Safety and Environmental management practices within the Company, and to ensure at all times the appropriate legislative compliance is maintained.

We will ensure that the application of best industry standards and codes of practice expected by our customers are embedded within our management practices. It provides a consistent and cost-effective

Prepared by	Reviewed by	Date	Doc. Number	Version/Rev.
Isabela Loughrey	Kealan Turley	08/01/2025	IMS-POL-0001	05

service through the continual improvement of the Management System and all Operational processes. Through this policy, it is our aim to achieve a healthy working environment, which is free of work-related accidents and ill health. The Company is also committed to continual improvement of our environmental performance and the prevention of pollution in any form. All this shall be achieved through the realisation of a broad range of quality, safety, health, welfare, and environmental improvement goals and objectives that are based on the identified significant environmental impacts, activities, hazards, and risks associated with Company services including waste removal and disposal. These objectives will be used as a benchmark for performance monitoring.

This Policy establishes our total commitment to best practice through our services, processes, and staff, and it is communicated to all employees and to customers as necessary. It is expected by management that everyone who works with us shall take ownership for business improvement by putting the customer needs first in everything they do. We are empowered and committed to delivering a flawless customer experience.

We will achieve this by:

- Providing a quality service which meets and exceeds customer's expectations.
- Resolving customer issues quickly and effectively.
- Building strong relationships with our suppliers.
- Growing and developing our level of service by investing in IT solutions and training and development of our people.
- Ensuring processes are managed in accordance with all applicable legislation and industry best practice.
- Communicating our policies both internally and externally.
- Demonstrating our commitment to continual improvement in Quality, Environmental, Health and Safety, security, and business performance.
- Using the input of staff, customers, stakeholders and interested third parties to improve the service we provide.
- Providing training and awareness on Quality, Environmental, Health and Safety, and security issues for all staff.

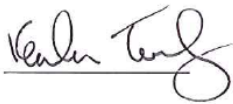
Disclaimer: The content of this policy also applies to MCR Group subsidiary companies, including SAR, W39, and Greescene Group.

- Creating a better environment for all, through the reduction, recycling and reuse of waste, the optimum usage of resources and the elimination of polluting releases to the environment.
- Compliance with all pertinent applicable regulations, legislation, codes of practice, and other requirements.
- Provision of a working environment with the emphasis on safe working practices, and the prevention of accidents and ill health.
- Customer satisfaction and continuous improvement.

This policy shall be reviewed by senior management, on an annual basis and when applicable legislation or industry specification changes are identified. This is to ensure its adequacy and relevance.

Signed:

Date: 08/01/2025

A handwritten signature in black ink, appearing to read 'Kealan Turley', written over a horizontal line.

Kealan Turley
CEO